

## ORIGINAL RESEARCH ARTICLE

# Underutilisation of public access defibrillation is related to retrieval distance and time-dependent availability

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## ABSTRACT

**Introduction** Public access defibrillation doubles the chances of neurologically intact survival following out-of-hospital cardiac arrest (OHCA). Although there are increasing numbers of defibrillators (automated external defibrillator (AEDs)) available in the community, they are used infrequently, despite often being available. We aimed to match OHCAs with known AED locations in order to understand AED availability, the effects of reduced AED availability at night and the operational radius at which they can be effectively retrieved.

**Methods** All emergency calls to South Central Ambulance Service from April 2014 to April 2016 were screened to identify cardiac arrests. Each was mapped to the nearest AED, according to the time of day. Mapping software was used to calculate the actual walking distance for a bystander between each OHCA and respective AED, when travelling at a brisk walking speed (4 mph).

**Results** 4012 cardiac arrests were identified and mapped to one of 2076 AEDs. All AEDs were available during daytime hours, but only 713 at night (34.3%). 5.91% of cardiac arrests were within a retrieval (walking) radius of 100 m during the day, falling to 1.59% out-of-hours. Distances to rural AEDs were greater than in urban areas ( $P < 0.0001$ ). An AED could potentially have been retrieved prior to actual ambulance arrival in 25.3% cases.

**Conclusion** Existing AEDs are underused; 36.4% of OHCAs are located within 500 m of an AED. Although more AEDs will improve availability, greater use can be made of existing AEDs, particularly by ensuring they are all available on a 24/7 basis.

## INTRODUCTION

The most effective method of improving the 10% survival rate from the 275 000 annual European out-of-hospital cardiac arrests (OHCAs)<sup>1</sup> is to strengthen the early links in the chain of survival, particularly bystander cardiopulmonary resuscitation (CPR) and public access defibrillation (PAD). Bystander automated external defibrillator (AED) use doubles overall survival<sup>2</sup> and may also be of benefit through the delivery of voice prompts and the encouragement to perform CPR, irrespective of shock delivery.<sup>3</sup>

Utilisation of public access AEDs prior to ambulance arrival is only 2%–5%.<sup>3,4</sup> The reasons for this remain unclear but are related to three factors: physical availability of a defibrillator,

knowledge of its location and public confidence to use the AED.<sup>5</sup>

The aim of this study was to therefore undertake a detailed analysis of OHCA, to identify the overall distribution of AEDs in relation to OHCAs, both by actual walking distance and by retrieval times. We also aimed to establish the effects of reduced AED availability at night and compare potential retrieval times with actual ambulance response times.

## METHODOLOGY

### Study design

This retrospective observational cohort study examined all emergency calls made to South Central Ambulance Service (SCAS) to identify OHCA calls, as categorised by telephone triage (using National Health Service (NHS) Pathways release versions 7, 8, 9 and 10) from 1 April 2014 to 29 April 2016. Each call was then mapped to the nearest available AED.

### Study setting

SCAS covers 3554 sq. miles (9205 km<sup>2</sup>) and encompasses a residential population of 4 million inhabitants in mixed urban and rural areas. The service receives approximately 500 000 emergency and urgent calls annually.

### PAD locations

SCAS maintains a database of 2076 community AEDs, which is available to ambulance call takers and the public through the ‘Save a life’ app (<http://www.scas.nhs.uk/news/campaigns/savealife>). Not all AEDs are available 24/7, but the database does not detail access times. We therefore classified AEDs to either 24/7 availability (eg, cabinet on an external building or a wall or known 24/7 facility), or daytime-only availability (assumed to be approximately 08:00–18:00) if they were located in what we termed a static site (eg, doctor’s surgery, shopping centre and commercial building).

For cardiac arrests occurring between 08:00 and 18:00, the nearest AED was located. Between 18:00 and 08:00, static AED sites (generally not available at night) were excluded from the calculations.

### Mapping software

PostgreSQL (V.9.5; <https://www.postgresql.org>) was used to provide a platform onto which all



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OHCA location data, and AED location data were loaded. Urban and rural areas were identified from the 2011 UK Office of National Statistics national census: digital vector boundaries for built-up areas in England and Wales as at 27 March 2011 (Census day) as identified in the Built-up Areas (December 2011) Boundaries V.2 database were added to the PostgreSQL database. (A built-up area refers to a developed area). The OS MasterMap Integrated Transport Network Layer and OS MasterMap Urban Paths Layer were added and linked in order to allow seamless routing between all types of road and footpaths. The shortest walking route from each OHCA to the nearest AED using pgRouting software (V.2.0; <http://pgrouting.org>) was calculated. Data were then checked for each individual cardiac arrest/AED pairing, using QGIS software (V.1.4; <https://www.qgis.org/en/site>).

**Main outcome measures**

We conducted a series of analyses to evaluate the potential role of public access AEDs in our system. Specifically, we assessed:

1. The proportion of arrests that were within a given distance of the OHCA location according to the time of day.
2. The proportion of arrests that were within a given distance of the OHCA location in both urban and rural locations.
3. The potential time taken to retrieve the nearest AED compared with the actual ambulance response time.
4. The difference in average distance using the pedestrian walking distance versus the straight line method.

The walking distance and time between each OHCA and the nearest AED was calculated for all cardiac arrests. Estimated walking times were calculated using a brisk walking speed of 4 mph (approximately 100 m/min). There is no published data giving the time taken on an emergency call to pass AED location details to a bystander, which we estimated as 2 min. We therefore estimated total retrieval times by allowing for 2 min to pass the AED location details to a bystander, an additional minute to physically remove the defibrillator from the cabinet (or similar), and a walking speed of 4 mph, that is, walking time + 3 min.

**Ambulance service AED operational radius**

Between September and November 2017, we surveyed all UK ambulance Trusts to ascertain their operational AED retrieval radius. The method by which these data were applied to each OHCA/nearest AED pairing was established.

**Statistical analysis**

All primary analyses were made using a true walking distance between OHCA and AED rather than a linear ‘straight line’ route. Demographics details were described using simple non-parametric descriptive statistics. Time-to-access AEDs was compared using a Mann-Whitney U test. A Wilcoxon signed-rank test was used to analyse data comparing walking versus linear routes between cardiac arrest and nearest PAD, with a level of significance set at 5%.

Statistical analyses and generation of graphs were performed using Prism 7 for Mac OSX V.7.0d (GraphPad Software).

**RESULTS**

A total of 4169 emergency calls classified as OHCA in the South Central area were identified. Data were insufficient for analysis

in 39 of these calls, giving a total of 4130 calls used for data analysis.

Demographic details for this population are as follows:

- ▶ 1.1% of OHCA patients were aged <15 years, 31.1% were aged 15–64 years and 66.7% were aged 65 years and over.
- ▶ 62% of the OHCA treated were male (ratio 1.67:1).
- ▶ The proportion of cases that received bystander CPR was 28.1%.
- ▶ Emergency Medical Services (EMS) arrived within 8 min of the emergency call for 73.1% of patients; the median response time was 6.6 min.
- ▶ Initial rhythm was asystole 74.2%, ventricular fibrillation/ventricular tachycardia (VF/VT) 14.2%, pulseless electrical activity (PEA) 9.4%, bradycardia 0.1% and unknown 2.2%.
- ▶ Approximately 77% of OHCA occurred inside the home and 23% elsewhere.

Of these 4130 calls, a further 118 (2.83%) were either OHCA located in a neighbouring ambulance area where we did not have AED data, or incidents where the software could not identify the nearest public route.

Of the 2076 AEDs listed in the database, all were available during daytime hours, but only 713 at night (34.3%).

**Distance to nearest AED: time of day**

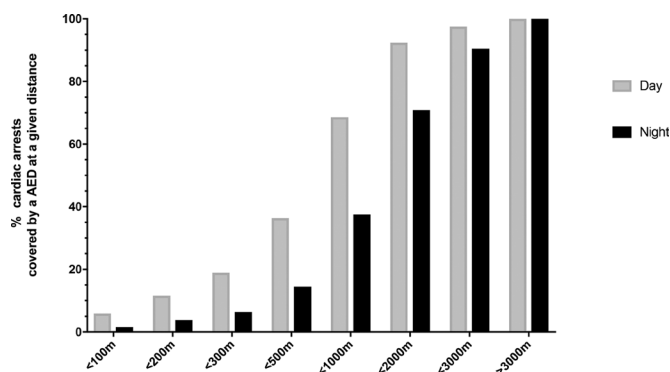
The distance to the nearest available AED was plotted for each individual cardiac arrest (table 1 and figure 1). 103/1743 (5.91%) cardiac arrests were within a retrieval radius (walking route) of 100 m during the day, falling to 36/2269 (1.59%) out-of-hours.

Overall, there was a 60.3% reduction in defibrillator availability out-of-hours (P<0.0001). In 1491/2269 (65.7%) cases occurring out-of-hours, the nearest AED was a static (unavailable) defibrillator.

**Table 1** Percentage of AEDs at any given radius from an OHCA during the day (08:00–18:00) and night (out-of-hours; 18:00–08:00)

Distance to nearest AED	Day (n=1743) (%)	Night (n=2269) (%)
<100 m	5.9	1.6
<200 m	11.6	3.8
<300 m	18.9	6.4
<500 m	36.4	14.5
<1000 m	68.6	37.5
<2000 m	92.4	70.8
<3000 m	97.5	90.5
>3000 m	100.0	100.0

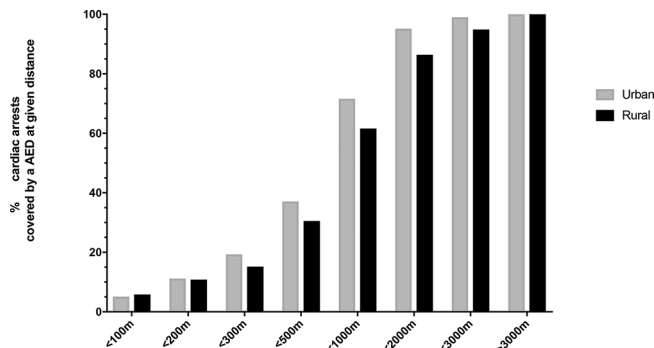
AED, automated external defibrillator; OHCA, out-of-hospital cardiac arrest.



**Figure 1** The percentage of cardiac arrests covered by an AED at any given distance, for both daytime (08:00–18:00) and out-of-hours (18:00–08:00) incidents. AEDs, automated external defibrillators.

### Distance to nearest AED: urban versus rural locations

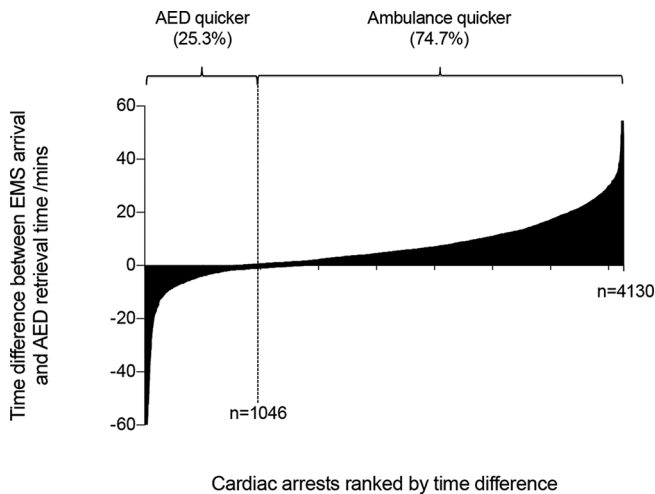
145/2830 (5.1%) of cardiac arrests were within a walking retrieval distance of 100 m in urban areas and 68/1182 (5.8%) in rural areas. Results are shown graphically in figure 2. 1945/2839 (68.5%) defibrillators in urban areas were located at static sites (generally not available out-of-hours) compared with 598/1182 (50.6%) in rural areas.



**Figure 2** The percentage of cardiac arrests covered by an AED at any given distance, for both urban and rural incidents. AED, automated external defibrillator.

### Time to retrieve nearest AED

Each individual cardiac arrest was mapped to the nearest known AED, available at the time of the incident. An AED could be brought to scene ahead of the ambulance arrival in a total of 1046/4130 calls (25.3%). The overall median time in which an ambulance arrived more quickly than theoretical AED retrieval was 5.0 min. The results are shown in figure 3.



**Figure 3** Time difference between ambulance arrival and potential AED retrieval. (Calls are ranked according to time difference.) AED, automated external defibrillator.

### Radial linear versus actual walking routes

The median walking route distance was 1361 m (95% CI 1506 to 1570) compared with a median linear route distance of 1022 m that we also calculated (95% CI 1224 to 1284);  $P < 0.0001$ . Conventional methodology using linear estimates of distance to the nearest AED therefore underestimates the actual retrieval distance by approximately one-third (33.2%), effectively underestimating by a similar factor, the time needed to retrieve the nearest AED.

### Ambulance service AED retrieval radius

The results are shown in table 2. All English ambulance Trusts used a linear radial distance overlaid on mapping software to identify the nearest AEDs to an OHCA.

**Table 2** AED retrieval radius used by all English ambulance Trusts

Ambulance Trust	Radius of AED use
Isle of Wight	200 m but may consider extension
East of England	200 m, recently extended to 400 m
North West Ambulance	200 m
West Midlands	200 m
North East	500 m
London	100 m
Yorkshire Ambulance	200 m static; 600 m PAD
Wales	500 m
East Midlands	500 m, with some PADs being 600 m
South West Ambulance Service	200 m for all
South Central Ambulance Service	400 m

AED, automated external defibrillator.

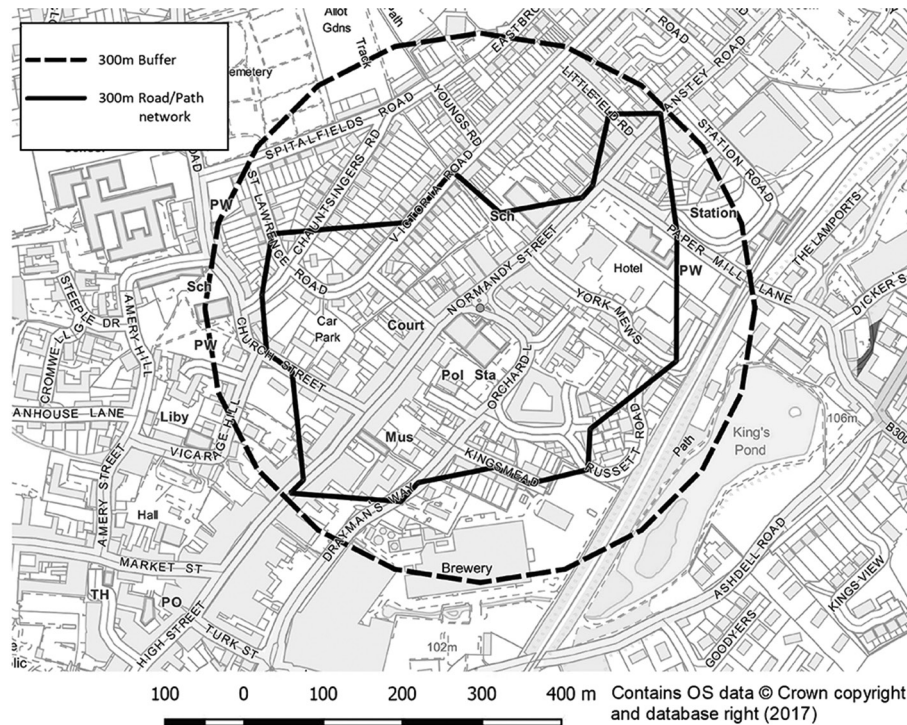
### DISCUSSION

This study demonstrates that a lack of defibrillators is often not a rate-limiting step in delivering an AED to an OHCA. During daylight hours when most OHCA occur, we found that approximately one-third of incidents were located within 500 m of an available AED, and at more than one quarter of all cardiac arrests, an AED could potentially be retrieved prior to ambulance arrival. Our data have not shown as good coverage as that in previous studies. Others have reported 16%–20% coverage within 100 m. However, it is likely that this is because of the greater number of private location and rural areas we incorporated, compared with urban-only studies.<sup>8</sup> Rural areas also have fewer AEDs, which will further reduce overall coverage at any given distance.

Although AEDs were more sparsely distributed in rural areas, there was not a great difference, perhaps because rural communities are more cognisant of the need to provide AED equipment. This is particularly important, because rural ambulance response times are longer than those in urban areas, and AEDs therefore have an even greater potential to improve survival.

One particular area of concern is the lost potential for PAD during out-of-hours periods when AEDs are locked within closed buildings or facilities, as previously reported.<sup>9 10</sup> Overall, there was a 60.3% reduction in AED availability out-of-hours, and in two-thirds of cardiac arrests occurring out-of-hours, a static (unavailable) defibrillator was the nearest AED. More AEDs are available out-of-hours in rural areas (154/312; 49.4%) compared with urban areas (559/1773; 31.5%) through mounting them in 24/7 publicly accessible areas. Ensuring that all AEDs were mounted on external walls would have a very significant effect in improving out-of-hours availability.

An important determinant of what is considered an effective operational radius is the distance considered to be reasonable at which to retrieve an AED. Some organisations recommend a maximum distance, while others recommend a maximum time to retrieve the AED. The American Heart Association has previously recommended that ‘... AEDs should be placed where they can be reached within a short (1 to 1½ min) brisk walk’,<sup>11</sup> while the Resuscitation Council (UK) currently recommend ‘...no further than a 2 min brisk walk ...’.<sup>12</sup> At 4 mph, this equates to a distance of about 100 m. In the UK, most ambulance services consider that a greater distance is reasonable, recommending between 100 m and 500 m, with all but one using at least 200 m. As with



**Figure 4** Mapping representation showing the coverage achieved with a 300m walking radius compared with the traditional coverage using a linear radius over the same distance.

other studies, we have shown that an AED operational radius of just 100m results in relatively few patients having access to an AED, with this number increasing rapidly as the radius expands. Calling ahead to the location of the AED and asking someone to bring it to the scene has the potential to increase the effective operational radius. Further work is required to understand how far and how fast bystanders are capable of travelling to retrieve an AED in order to understand what constitutes an effective operational radius for an AED and produce evidence-based guidelines. The probability of bystander defibrillation decreases rapidly with distance, approximately halving with each additional 100m,<sup>13</sup> suggesting that some longer operational radii used by the ambulance services may be optimistic or require more encouragement of bystanders to travel longer distances. Linear routing methodology underestimates the actual retrieval distance to the nearest AED by approximately one-third (33.2%), and therefore studies using this methodology may produce AED retrieval times that are more rapid than can be realistically achieved.<sup>14–16</sup> Figure 4 demonstrates the difference in walking radius compared with linear radius over the same distance.

Inevitably, a study of this nature will have some limitations. The study assumes that bystanders are able to locate, and know the quickest walking route to, the nearest AED. We hope that the ambulance service will be able to immediately provide these details, but local knowledge, visible AED signposts and the use of mobile phone apps may all assist in directing bystanders to the nearest AED. We did not have details of the opening hours for buildings that housed AEDs, so broadly divided our AED database into daytime and out-of-hours availability, assuming that outside normal office hours, most AEDs would not be accessible. In practice, opening times are often different during each weekday and certainly at weekends, so without presenting the hourly availability of a 24/7 basis, some degree of averaging is necessary to present the results; doing so does not change the overall conclusions of the study. The ability to retrieve an

AED also assumes that there are sufficient bystanders to enable dispatch of someone to do this. We are not aware of any studies indicating how often a bystander at a cardiac arrest may be available for this task. We have also assumed that in retrieving an AED, a bystander is able to travel at 4 mph but in many cases, this may be unrealistic if the bystander is elderly or unfit. We did not examine the final diagnosis of each cardiac arrest call, but the sensitivity and specificity of NHS Pathways to correctly identify cardiac arrest has previously been documented.<sup>17</sup>

### Key messages

#### What is already known on this subject?

- Use of an automated external defibrillator (AED) prior to ambulance arrival doubles the chances of neurologically intact survival from cardiac arrest but only occurs in about 2% of cases. The growing numbers of AEDs has resulted in very little improvement in AED use, and the reasons for this are unclear.

#### What might this study add?

- Relatively few AEDs are available within a 100 m radius of a cardiac arrest, but coverage increases rapidly, with 36% of cardiac arrests being within a 5 min retrieval radius. Night-time availability falls rapidly, as two-thirds of AEDs are not in externally mounted cabinets where 24/7 access is possible.

#### How might this impact on clinical practice?

- There is currently considerable potential to improve bystander defibrillation rates by better utilisation of existing devices. Installation of further AEDs will only improve patient outcome if the issues that currently prevent their effective use are addressed.

In summary, we have demonstrated that although further AEDs are required to improve overall coverage, there is currently considerable potential to improve bystander defibrillation rates using existing AEDs. Installation of further AEDs will only improve patient outcome if the issues that currently prevent the effective use of these existing AEDs are addressed.

**Contributors** CDD conceived the work. Data were collected by SA and GAH. Data analysis and interpretation was performed by CDD and SA. All authors drafted the article, critically revised it and gave final approval of the version to be published.

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**Competing interests** CDD has received grants from the Resuscitation Council (UK) of which he is a member and is the ILCOR domain lead for 'Defibrillation'. All authors are employees of South Central Ambulance Service.

**Patient consent** Not required.

**Ethics approval** The National Health Service classified this study as a service evaluation and as such does not require ethics approval.

**Provenance and peer review** Not commissioned; externally peer reviewed.

**Data sharing statement** The authors will share non-patient identifiable data for the purposes of verification of the results of this study.

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